

# North Queensland Glass CARE GUIDE

Frequency of cleaning is largely dependent on the location of the building and it's proximity to industrial or marine environments where monthly or more frequent cleaning is recommended if any deterioration of surface finish is apparent. However, in any event, general cleaning should be carried out at least quarterly.

## ANODISED ALUMINIUM

All aluminium surfaces should be kept clean by prompt removal of all dust, dirt, grime and any foreign matter using clean water and a small amount of mild detergent as required. Do not under any circumstances use any abrasive type cleaning agent (Ajax or similar) or any abrasive cleaning material, such as steel wool, as this will severely damage the anodised surface. Thoroughly wash off any detergent residue with clean water.

## POWDER COATED ALUMINIUM

Cleaning is desirable if the fine finish of powder coated aluminium is to be preserved. Deterioration of the coating occurs mainly as a result of grime deposits and moisture, which, due to our coastal environment, contains chlorides and sulphur compounds. The grime absorbs contaminated moisture like a sponge and holds it against the powder coated surface; this allows the chemical reaction thereby damaging the coating, which cannot be restored without removal.

## SHOWER SCREENS & GLASS

All glass surfaces should be kept clean by prompt removal of all dirt. Clean water should be used and in some instances the addition of a small amount of mild detergent would be of some benefit. Thoroughly wash off any detergent residue with clean water. Do not under any circumstances use any form of abrasive cleaner of any type whatsoever, as this may cause damage to the glass. Lightly sponge off any stubborn dirt, being careful not to scratch the glass. Frequency of cleaning should be similar to that of the aluminium surfaces.

To avoid white lime scale staining on shower screen glass it is recommended to remove any water residue after each use, however complete prevention cannot be guaranteed. We recommend having any new shower screens treated with a product called enduro shield to provide the best defence against any staining.

- Vinegar – vinegar is effective and safe for cleaning your glass. Put white vinegar into a spray bottle and spray onto the shower door. Scrub the mixture onto the screen with a non-scratch pad before rinsing off with warm water. Keep the spray bottle away from children.
- Wipe the surfaces with a clean, nonabrasive damp cloth using warm water and nonabrasive, pH neutral detergent solution.
- Never use abrasive household cleaners, steel wool, hard brushes or excessive abrasive rubbing which will wear, damage and dull the finish.
- For more stubborn dirt, a mild detergent should be used with a soft brush or sponge.
- Surfaces should be thoroughly rinsed after cleaning to remove all residues.

- Do not use cleaners that contain Hydrofluoric or Phosphoric Acid
- Never use alkaline, acidic or abrasive based cleaners
- Under no circumstances use strong solvent or harsh detergents, bleach, scourers or any other abrasive cleaner on frame
- Do not clean glass when the glass is hot or in direct sunlight
- Avoid causing extreme temperature changes to the glass as this may lead to thermal fracture of the glass
- Some tapes or adhesives can stain or damage glass surfaces. Avoid using such materials unless they are known to be easily removed.

## WINDOWS & DOORS

Regular maintenance procedures should include:

- On sliding windows and doors, tracks should be vacuumed thoroughly to remove debris and dirt to ensure smooth operation.
- Clean with sponge, mild soap and water if necessary. Rinse and wipe dry completely (this will remove corrosive residue).
- Apply silicone spray to cloth and wipe onto clean and dry tracks for light lubrication on rollers. With straw applicator, spray into all seams and cracks. Replace rollers that show signs of corrosion or damage.
- Replace if track insert is not fitting tightly and/or shows signs of corrosion or is damaged.
- Door locks to be checked for satisfactory operation and that they are adjusted properly to suit any settlement that may have occurred in the door after installation. Any loose screws to be tightened.

## SCREENS

Regular cleaning and dusting will maintain best product performance. Screen maintenance should include:

- Vacuum screens to remove dirt and debris.
- For stubborn dirt, remove screen and spray with water. Gently scrub with a soft bristle brush and mild soap. Rinse thoroughly and replace when dry.

## RETRACTABLE SCREENS

To obtain the best results and to maintain your screen in good working order the following tips and procedures should be observed.

- Screen is not a heavy-duty door. Correct operation and care is required to ensure years of trouble-free service.
- To operate, rotate the plastic lever (this releases the brakes), slide screen to desired position and release.
- Always operate screen from centre of handle.
- Allow the spring to retract the screen - never push it back.
- If possible, spray food-grade silicone oil into mesh slot in track to ensure the screens move freely. Do not spray where the brake is applied.

- CLEANING: Track grooves must be cleaned regularly. Remove dust from grooves with brush or vacuum cleaner.
- To clean mesh use a hand brush.
- DO NOT allow rubbish to build up in tracks - vacuum / clean as necessary.
- Retractable screens are not storm proof. Strong, gusty winds may damage mesh.
- Some rippling of the mesh may be noticed at the top and bottom of the screen near the zippers. This is not considered a fault and will not interfere with the smooth running of the screen.

